



SQPro Senza Electric Kettle

Instruction Manual



Before using this kettle, please carefully read the following instructions.

IMPORTANT SAFEGUARDS

Due to hot parts and potential hazards the appliance is not suitable for the use of children under 8 years old. Even when off please keep the appliance and cord out of the reach of children. Children over 8 must be supervised by an adult at all times when using or cleaning the appliance. This is not a toy!

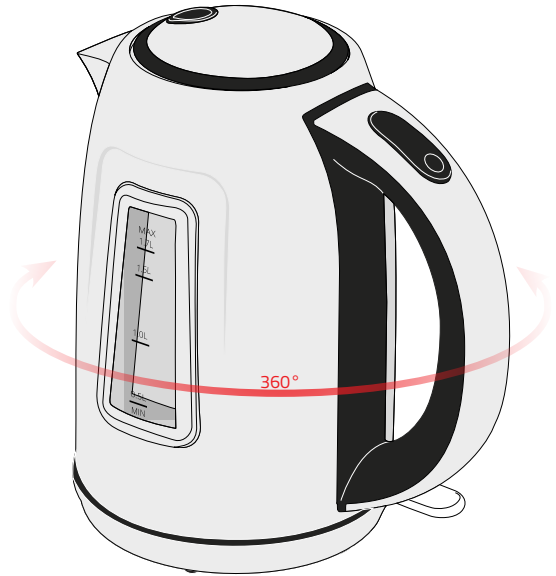
The appliance can be used by persons with reduced physical, sensory or mental capabilities if they have been given supervision and instruction and understand the use and hazards involved.

Specifications

Rated Voltage/ Frequency: 220-240V 50Hz

Rated Power: 1850~2250W

Rated Capacity: 1.7L



**Read the instructions and keep them safe.
Remove all packaging before use.**

Follow basic safety precautions, including:

- 1 Read all instructions before using.
- 2 The kettle must only be used by or under the supervision of a responsible adult. Use and store it out of reach of children.
- 3 Do not put the kettle, stand, cable, or plug in liquid. Do not use the kettle in a bathroom, near water, or outdoors.
- 4 The scald hazard lasts long after boiling. Keep the kettle, stand, and cable away from the edges of worktops and out of reach of children.
- 5 Take care when opening the lid – steam will escape from the opening.
- 6 Route the cable so it does not overhang, and cannot be tripped over or caught.
- 7 Do not touch hot surfaces. Use the handle.
- 8 Do not open the lid while the water is heating.
- 9 Pour slowly, and do not over-tilt the kettle.
- 10 Do not switch on unless the kettle contains at least 2 cups of water.
- 11 Do not overfill, or it may spit boiling water.
- 12 Remove the kettle from its stand before filling or pouring.
- 13 Unplug the stand when not in use, before moving and before cleaning.
- 14 Let the kettle cool down before cleaning and storing away.
- 15 Check the lid is fully closed before switching the kettle on, or it may not switch off once boiled.
- 16 Keep the kettle, stand, cable, and plug away from sources of heat.
- 17 Do not use the kettle for any purpose other than heating water.
- 18 Use the kettle only with the stand supplied (and vice versa).
- 19 This appliance must not be operated by an external timer or remote control system.
- 20 Do not use the kettle if it's damaged or malfunctions.
- 21 If the cable is damaged, return the kettle, to avoid hazard.

FOR HOUSEHOLD USE ONLY

Before using for the first time

- 1 Fill to **maximum**, boil, discard the water, then rinse. Do this 3 times, to remove manufacturing dust, etc.

Positioning

- 1 Put the stand on a stable, level surface.
- 2 Route the cable so it does not overhang, and cannot be tripped over or caught.
- 3 Wind excess cable beneath the stand.

Switching on

- 1 Put the kettle on the stand – take care not to spill.
- 2 Plug the stand into a power socket (switch the socket on, if it's switchable).
- 3 Move the switch to ON – the light will glow, and the kettle will heat up.

Switching off

- 1 When the water boils, the kettle will switch itself off, and the light will go out.
- 2 To switch off manually, move the switch to **OFF**.
- 3 Lifting the kettle off the stand will also switch it off.

General

- 1 Remove the kettle from the stand before pouring.
- 2 To avoid the risk of splashing, pour slowly and do not over-tilt the kettle.
- 3 Do not tilt the kettle backwards – water might get on to the control area.
- 4 If this happens, let the kettle dry before use – sit it somewhere warm for 12 hours.
- 5 When you lift the kettle, you may see moisture on the stand. Do not worry – it's the steam used to switch the kettle off automatically, which then condenses and escapes through vents under the kettle.
- 6 Discolouration may occur on the floor of the kettle, and is due to the bonding of the element to the kettle floor.

Using insufficient water

- 1 This will shorten the life of the element.
- 2 A boil-dry cut-out will switch the kettle off.
- 3 To avoid cycling on and off, you must remove the kettle from the stand and let it cool down.

Care and maintenance

- 1 Check that the kettle is switched off.
- 2 Unplug the stand (switch the socket off first, if it's switchable), and let the kettle cool down fully.
- 3 Wipe the kettle, inside and out, with a damp cloth. You may use a little household detergent, but if you do, rinse well to avoid tainting the water.
- 4 Keep all connectors and sockets dry.
- 5 Do not put the kettle or stand in liquid.
- 6 Do not use harsh or abrasive cleaning agents or solvents.

Descale - even in soft water areas

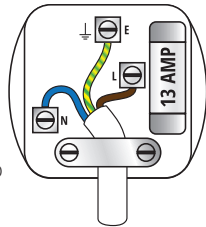
- 1 Limescale may be white, coloured, even rusty-looking, but it is normally visible.
- 2 Phosphate scale is not generally visible, but it is there, even in soft water areas.
- 3 All scale causes overheating, reduces the kettle's life, and may trigger the boil-dry cut-out.
- 4 To keep your kettle in working order, descale at least once a month.
- 5 Use a descaler suitable for plastic products (all kettles have plastic parts).
- 6 Follow the instructions provided with the descaler, rinse several times, then fill, boil and discard the water, to ensure no residues are left.
- 7 Products returned under guarantee with faults due to scale will be subject to a repair charge.

Troubleshooting

Problem	Possible causes and solutions
Turns off before boiling	<ol style="list-style-type: none"> 1 Scale has built up. De-scale the kettle. 2 There is inadequate water in the kettle, causing the boil-dry safety cut off to activate. Add cold water to the kettle and leave for 2 minutes. This should reset the kettle.
Kettle will not turn on	<ol style="list-style-type: none"> 1 Plug is not connected properly. Check connection. 2 Power cord is damaged. Return kettle for repair. 3 Boil-dry safety cut off has been activated. See above for possible solution.
Particles in water	Most likely caused by scale build-up. De-scale the kettle as described in the instructions.

Wiring instructions - UK plugs only

The product must be earthed. It has a **13A BS1362** fuse in a 13A BS 1363 plug. To replace the plug, fit the green-yellow wire to **E**, blue wire to **N** and the brown wire to **L**. Fit the cord grip. In doubt, call an electrician. Do not use a non-wireable plug unless the fuse cover is in place. If you remove the plug, dispose of it.



Environmental protection

To avoid environmental and health problems due to hazardous substances in electrical and electronic goods, appliances marked with WEEE symbol must not be disposed of with unsorted municipal waste, but recovered, reused or recycled.



Service

If you ring Customer Service, please have the **Model No.** to hand, as we won't be able to help you without it. The product is not user-serviceable. If it is not working, read the instructions, check the plug fuse and main fuse/circuit breaker. If it is still not working, consult your retailer.

If that does not solve the problem – ring Customer

Service – they may be able to offer technical advice.

If they advise you to return the product to us, pack it carefully, include a note with your name, address, day phone number, and description of the problem. If under a guarantee, say where and when it was purchased and include proof of purchase. Send it to SQ Professional Ltd.

WARRANTY

THE WARRANTY FOR THIS PRODUCT IS COVERED BY SQ PROFESSIONAL LIMITED. ANY FAULTS WITH THIS PRODUCT ARISING THROUGH A MANUFACTURER DEFECT WILL BE COVERED FOR 1 YEAR FROM THE DATE OF PURCHASE, SUBJECT TO A VALID PROOF OF PURCHASE BEING PRESENTED. THIS DOES NOT INCLUDE FAULTS OR DAMAGE CAUSED BY MISUSE OF GENERAL WEAR AND TEAR.

PLEASE CONTACT CUSTOMER SERVICES ON 01992 716 070 OR INFO@SQPROFESSIONAL.COM, MONDAY TO FRIDAY FROM 09:30 - 17:30.

THIS DOES NOT AFFECT YOUR STATUTORY RIGHTS.



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